

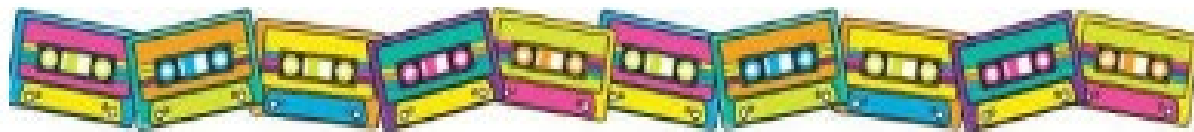
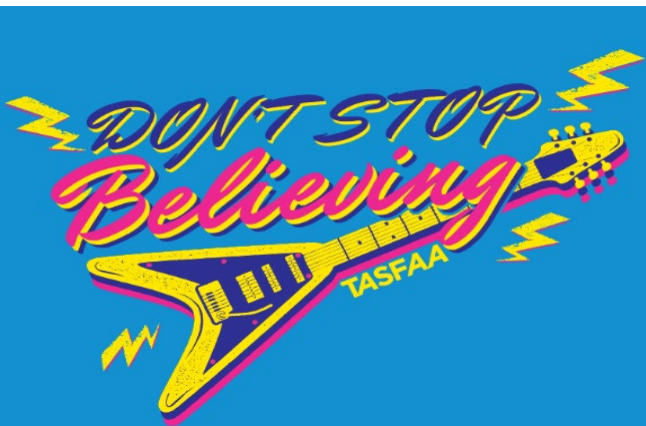


FAST Basics

Presenter:
Josh Moran

The Financial Aid System of Tennessee

The Financial Aid System of Tennessee (FAST) is the primary system used by colleges, universities, and state aid officials to administer grant and scholarship programs in Tennessee.



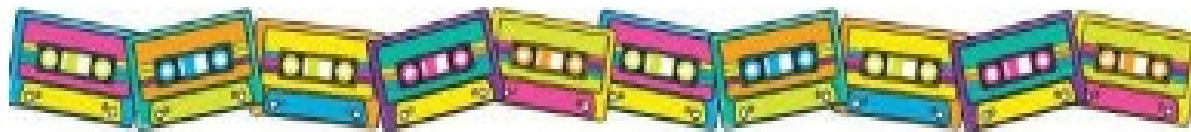
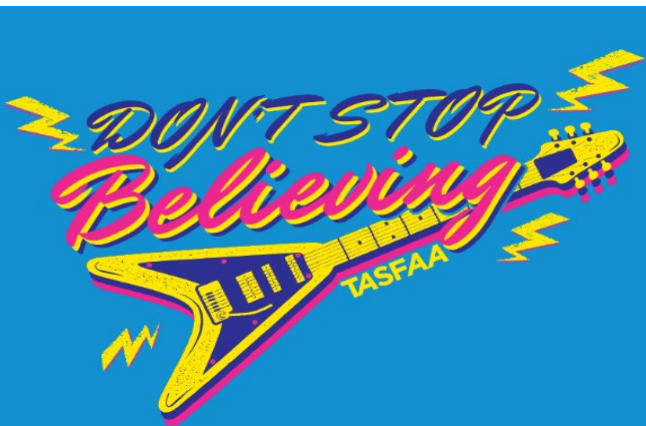
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The Financial Aid System of Tennessee (cont.)

What can you do in FAST?

- Find out who has applied and who is eligible for State Aid Programs.
- Request funds to reimburse your school for payments made for state programs.
- Track receipt and reconcile funds.

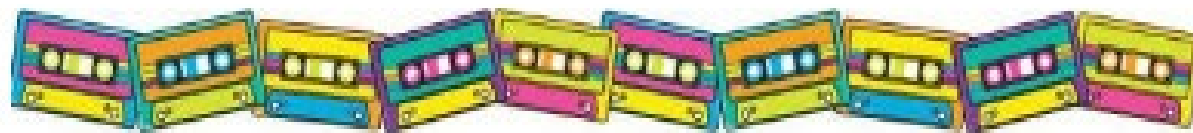
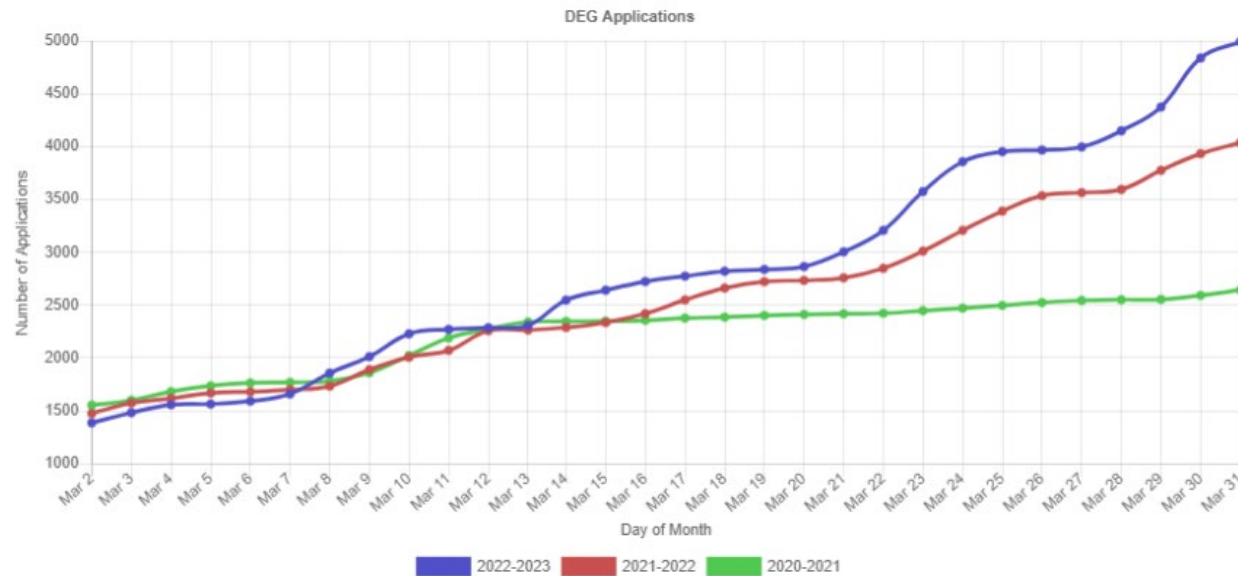


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The Financial Aid System of Tennessee (cont.)

You can track application submission and easily compare it to previous academic years using the dashboards.



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FAST Training Videos

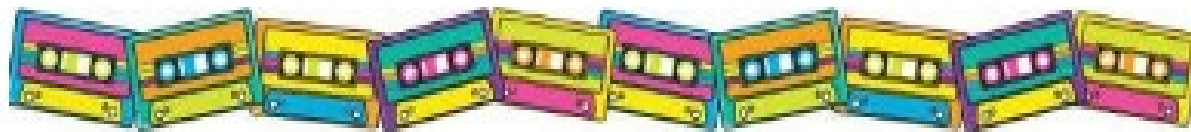
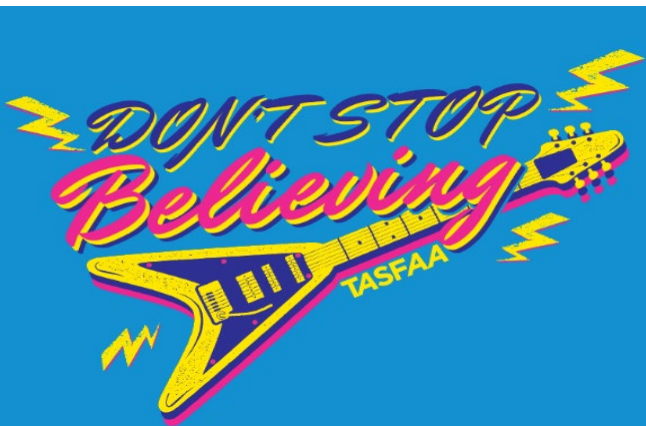
We currently have 29 videos covering various pages and function inside of FAST.

[FAST Training - College Users – YouTube](#)

Or

<https://www.youtube.com/playlist?app=desktop&list=PLIN4WXXWQmo3POMnM9Quq9CLXeEGeQ8vK>

If you don't see a video for something you would like to know more about, let us know.

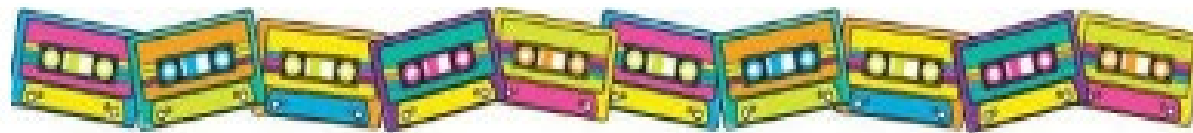
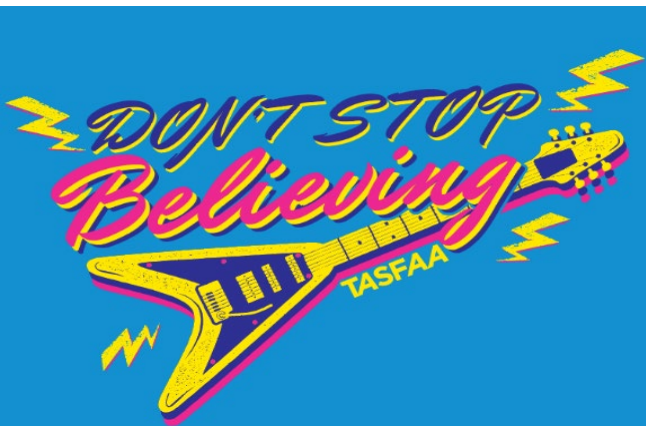


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What's the URL?

FAST.TN.gov



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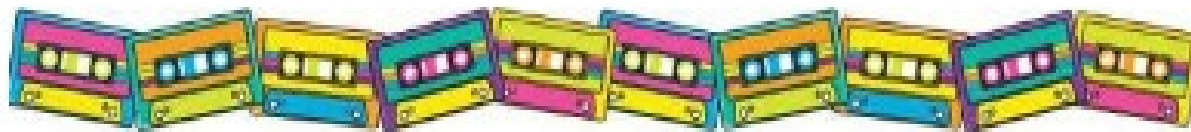
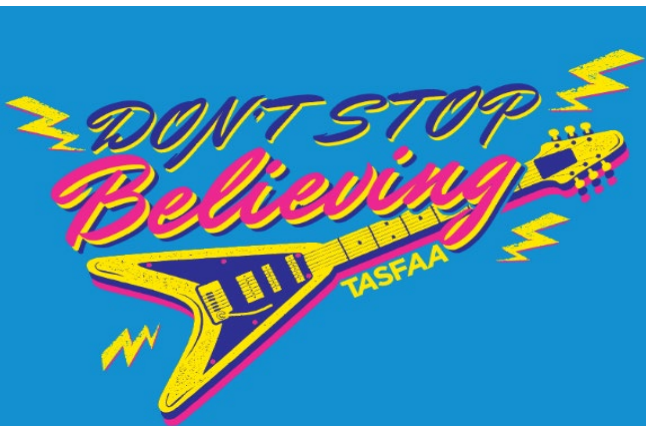


How do you get access?

Your supervisor will complete the School User Request Form and email it to Journey Ellison. Her email address is on the form.

You can find the form in the Help menu.

Once it has been processed Journey will contact you to give with your login and password.



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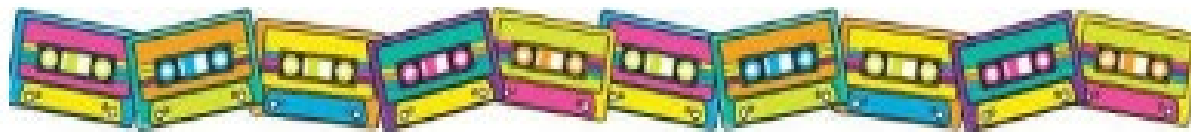
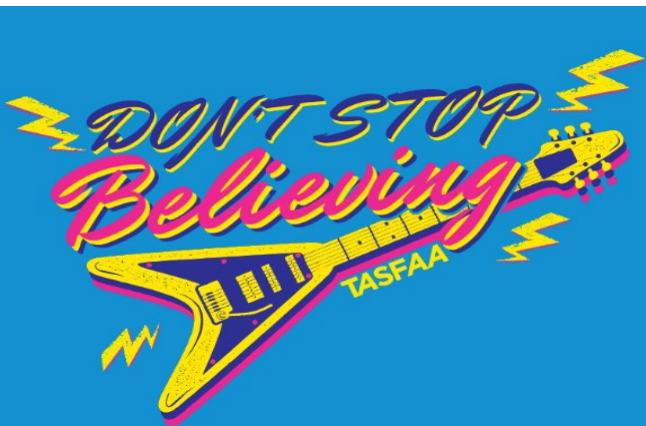


Residence History

The Residence History option gives you the ability to quickly evaluate residency for all programs that the student has applied for.

You also can override the residency status by academic year based on additional information you have at your institution.

Watch the training video for more information.



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Security and Program Access

Your access inside of FAST is defined by two things:

1. Which programs you process (Hope, TSAA, etc.), and
2. What level of access you have for that program.
 - a. View – You can read but cannot update.
 - b. Update – You can edit basic application information but cannot edit payment related data.
 - c. Administrator – You can create payments and adjustments.

*The one exception is the users with update to Dual Enrollment can reset payment statuses.

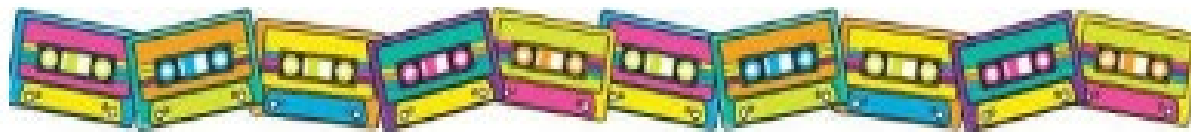
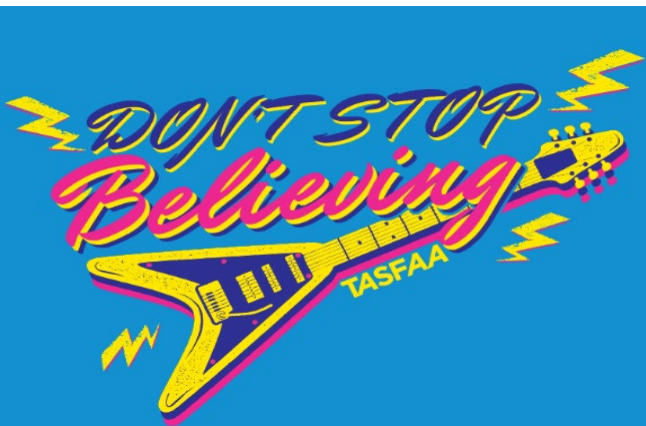


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Gotchas

1. If something isn't working like you expected, in Chrome press control + shift + R in other browsers control + F5.
2. Don't hit the back button.
3. There is a 20-minute inactivity timeout in FAST and you can have multiple FAST windows open at the same time, but you run the risk of losing any updates you have made if you do so. Each window will have its own separate 20- minute timer but if you are timed out in one window then you are timed out in all windows.



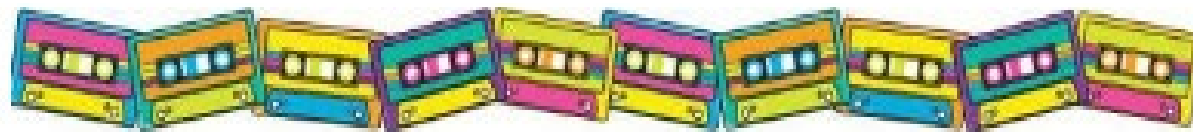
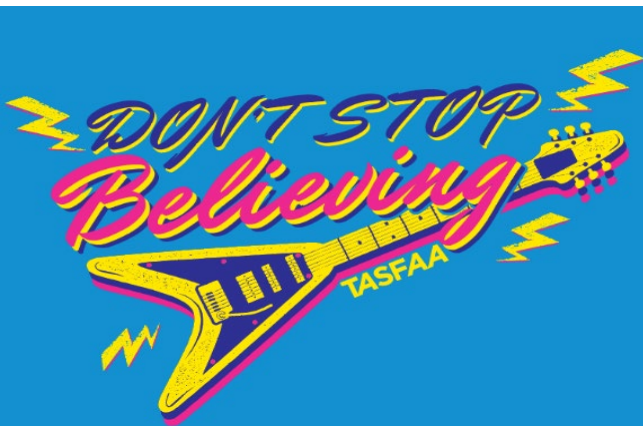
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FAFSA View and Compare

This screen allows you compare different ISIR transactions and easily find the differences between the different transactions.

Watch the training videos for more information on how to use this screen.



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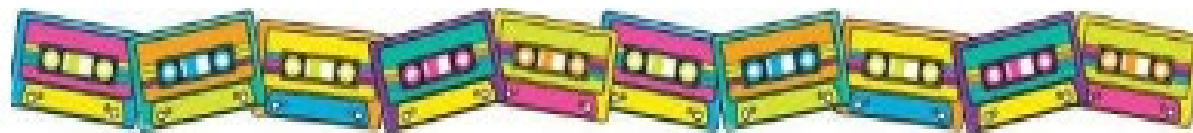
The New FAST Search

The Updated FAST search retains many of the search capabilities that the old egrands search allowed, plus:

The results are available anywhere in FAST.

The Social Security Number Search allows for searches with partial socials.

For more information, watch the training video.



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FAST Help Menu Item

Contains:

Access Forms

Policies and Procedures

Guidance Documents

File Layouts and Instructions for Batch Uploads



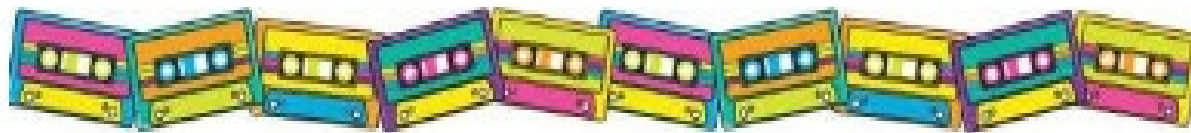
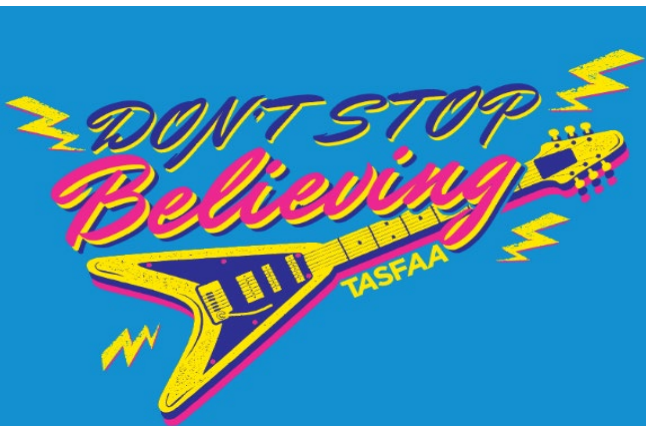
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What Items are we working on next?

Legislative changes from the 2022 Legislative session.

Tentatively, we are expecting to start working on DEG Batch Certification this year.



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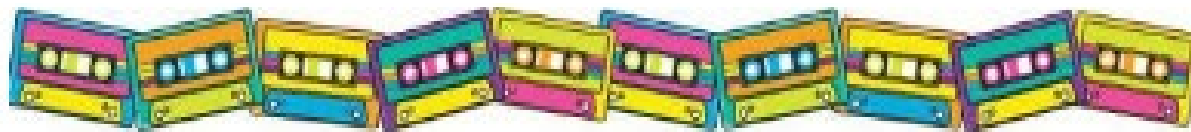
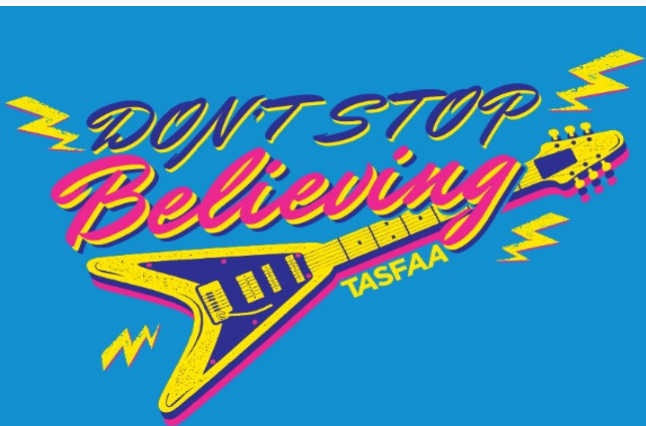
What Items would you like to see us work on?

For example:

Earlier access to download certification roster files like TN Reconnect?

Upload process to change the program length for TSAA?

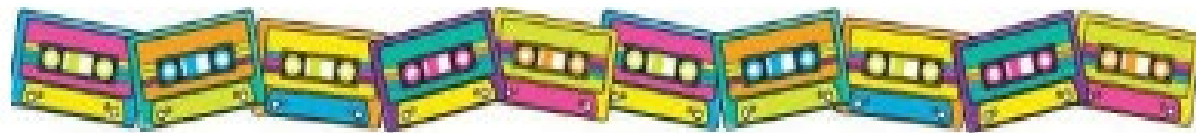
What else?



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Questions or Suggestions?



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